



COVID-19: Statement from Interim Executive Chairman

As lockdown continues, we wanted to update you on the measures the business has put in place in the last fortnight to manage the challenges presented by COVID—19 and protect the health and wellbeing of our stakeholders.

Thanks to the excellent work of our colleagues and suppliers, the Group’s supply chain and production facilities remain fully operational. To protect our colleagues, business partners, community and customers, this is being achieved in line with government guidelines, in an environment that sees stringent ongoing audits to ensure that all areas of our business adhere to safe social distancing and compliance with all other health and safety requirements.

With regards to our people, social distancing measures continue to be in place across our operations while those colleagues who can work from home continue to do so. We are making sure our colleagues feel supported during this uncertain time by reiterating key resources that can aid personal wellbeing and checking in regularly with those who have been placed on furlough. We also continue to offer our support to our colleagues with children in school, as school closures remain in place. On top of keeping connected, we understand the importance of having the opportunity to develop. To this end, we have shared learning resources with colleagues whose roles have been affected by the crisis.

We continue to work with our off-trade partners to meet demand in supermarkets and other retail stores in the UK and Ireland.

With the continued closure of pubs, bars and restaurants, we had put in place a number of support measures for our on-trade customers including the postponement of a planned price increase on our beers and ciders, an initial 3 month holiday, starting from 31 March 2020, on capital and interest repayments to our loan customers, full credit or “new for old” on un-broached kegs, together with a dedicated helpline to offer advice and guidance on the Government support initiatives. We have also launched LOCAL, an app and website destination at www.mylocaldelivers.com, to try to help our customers who have been affected by Coronavirus. LOCAL aims to support pubs, clubs, restaurants and bars who are looking to offer delivery or collection services but who do not have the technology. We will continue to work with our customers to understand how we can overcome the challenges posed together.

The pressure remains on those we are depending on the most – frontline healthcare and other key workers. We continue to seek opportunities to ease the burden of these workers. A recent example is our support of the ViseUp campaign to deliver PPE to the NHS, care home workers and other key workers across Scotland. Badaboom, a wholly owned subsidiary of C&C Group plc, together with Tennent’s staff currently on furlough, have delivered 28,990 visors and facilitated over 528 orders to organisations in desperate need of this equipment. Further food and drink donations have been

made to food banks, charities and community groups across the UK and Ireland and we continue to look for ways to support those who need it most.

In the face of such a threat to society, we will continue to review the ways that all of our business units can contribute to the cause.

I would like to express my thanks again to all of our stakeholders for their ongoing support and patience as we continue to navigate through this unprecedented time.

Please take care, look after each other and stay safe.

Stewart Gilliland
Interim Executive Chairman
C&C Group plc