



## **COVID-19: Statement from Interim Executive Chairman**

As lockdown continues, we want to periodically update you on the measures the business has put in place in the last fortnight to manage the challenges presented by COVID—19 and protect the health and wellbeing of our stakeholders.

The Group’s supply chain and production facilities remain fully operational. To protect our colleagues, business partners, community and customers, this is being achieved in line with government guidelines, in an environment that sees stringent ongoing audits to ensure that all areas of our business adhere to safe social distancing and compliance with all other health and safety requirements.

With regards to our people, those colleagues who can work from home continue to do so. We are making sure our colleagues feel supported during this uncertain time by reiterating key resources that can aid personal wellbeing and checking in regularly with those who have been placed on furlough. The aims of Mental Health Awareness Week (18-24 May), to promote the message of good mental health for everyone, are particularly relevant during the COVID-19 crisis. We promoted Mental Health Awareness Week to our colleagues and partners via digital channels, newsletters, emails and posters across our sites. On top of keeping connected, we understand the importance of having the opportunity to develop. To this end, we continue to share learning resources with colleagues whose roles have been affected by the crisis.

With the continued closure of pubs, bars and restaurants, we had put in place a number of support measures for our on-trade customers including the postponement of a planned price increase on our beers and ciders and full credit or “new for old” on un-broached kegs, together with a dedicated helpline to offer advice and guidance on the government support initiatives. We have recently extended the holiday on capital and interest repayments to our loan customers for a further three months. As both the Irish and UK governments have announced their plans to ease their respective countries out of lock down, we continue to work with our partners to plan for the re-opening of the hospitality industry and guide our customers on measures that need to be in place to ensure a safe and efficient reopening. We continue to roll out LOCAL, our digital marketplace for pubs, bars, restaurants and independent merchants offering web and app based ordering, without any up-front or fixed charges. LOCAL offers a free and easy route for hospitality businesses to connect with consumers, facilitating delivery, click and collect and table service transactions.

We continue to work with our off-trade partners to meet demand in supermarkets and other retail stores in the UK and Ireland.

COVID-19 continues to impact our communities and we will continue to look for ways to support those who need it most. Over the last fortnight these have included donations of water, juice, soft drinks and Personal Protective Equipment (‘PPE’) to the HSE, the NHS, ambulance and fire services, food banks and homeless charities. We have donated high strength beer to Copper Rivet Distillery in Kent to produce sanitiser for the Metropolitan and Transport police. We have also sourced fridges to help the British Red Cross store fresh food for its vital daily food parcels to communities.

Thank you again to all of our stakeholders for their ongoing support and patience as we continue to navigate through this unprecedented time.

Please take care, look after each other and stay safe.

Stewart Gilliland  
Interim Executive Chairman  
C&C Group plc